





Long-term LIFE care at home: the future of aging-focused care in Canada

Most Canadians want to live, age, and receive care at home, yet the health care system continues to prioritize building more hospital and long-term care facility beds. To prioritize older Canadians' quality of life, we need services that meet their 'life care' needs. New models of integrated home and community care will help to expand system capacity for meeting needs and preferences long-term.

Using routinely collected health assessment data and consultation with experts-by-experience, we developed an innovative model of integrated home and community care called *Long-term Life Care at Home* which attends to the broad range of health and social care needs of aging Canadians. Overlap in needs across facility-based long-term care and home care populations alongside initial price comparisons across settings illustrate both short and long-term benefits to shifting more older adult care to the community.

Project Overview

Although 96% of Canadians want to live, age, and receive care at home long-term,¹ the Canadian long-term care (LTC) system continues to prioritize facility-based care. For example, the Ontario government is currently working to create 58,000 new and upgraded LTC beds by 2028² yet wait times for admission continue to grow.³ With the population of Canadians over the age of 85 set to triple in the next 30 years,⁴ we must look beyond building LTC facilities to meet the demand for care.

Meanwhile, home care is underfunded, resulting in inadequate availability of services⁵ and task-based care delivery, often for short periods following a hospital stay.⁶ Further, current home care models have not been designed to support social or mental health needs^{7,8} and rely heavily on caregivers.⁹

Our position is that a solution that focuses on meeting the long-term needs of people in their own homes will not only better match care to the preferences of all Canadians, but will also reserve hospital and LTC facility capacity for those who have needs that are best served in those settings.¹⁰

What did we do? 10

- Reviewed ~205,000 home care assessments to group Ontario's home care population based on known risk factors of LTC facility admission;
- 2. Analyzed each group to describe their dominant medical, functional and social 'life care' needs;
- Conducted a six-week survey consensus process with 42 home care providers to identify packages of care/services to meet life care needs;
- Compared life care needs and average daily costs of care between the Long-term Life Care at Home model and existing types of LTC "beds";
- Facilitated 6 workshops engaging 67 older adults, family caregivers, and health and social care providers to validate and refine the model and care packages; and
- Conducted interviews with 10 health and social care decisionmakers to explore their perspectives on positioning the Long-term Life Care at Home model within the Ontario healthcare context, including mapping a potential referral process.

What are we finding so far?

Ontario's home care population can be divided

- into 6 groups based on known risk factors for LTC admission (Figure 1).¹¹
- Medical, functional, and social 'life care' needs can be described using the 6 dimensions of the Pillars for Positive Health¹² (i.e., bodily function, mental wellbeing, meaningfulness, quality of life, social & societal participation, daily functioning).
- There are 65 types of care and support services that can be considered to support the life care needs of older adults at home and community.
- Base care packages to meet the life care needs of the 6 groups at risk of LTC admission range from 3.1 - 8.1 hours per day, including both direct care and coordination (Figure 1).
- Overlap in the life care needs of older adults currently receiving home care and LTC in Ontario suggests the potential to shift the setting of care for more older adults to their homes.
- All care packages in the new Long-term Life Care at Home model are lower in cost than current hospital Alternate Level of Care (ALC) rates; and many are lower in cost than a private room in a LTC facility.
- Feedback from workshop participants (i.e., older adults, caregivers, and care providers) suggests opportunities for model refinement in three categories: factors influencing model

- operationalization, changes and additional considerations, and support for design principles.
- Feedback from interviews with health and social care decisionmakers highlighted the potential for Long-term Life Care at Home to supplement existing services and the significance of taking a person-centred and integrated care approach.
- Inclusion of older adults, caregivers, health and social care providers and decisionmakers as experts-by-experience in the development of new models of care is critical to ensure they are acceptable and responsive to the needs and preferences of aging Canadians.

What is the anticipated impact?

A new model of care to meet the life care needs of older adults at home long-term is anticipated to:

- Increase the volume and range of home care services available to older adults and preserve their autonomy and choice around where to live, age and receive care; and
- Help shift our LTC system in Canada to focus less on bricks and buildings and more on people and communities.

How is the research funded and supported?

This research is funded and supported by SE Health, one of Canada's largest social enterprises.

Figure 1. Six groups of older adults based on Ontario home care assessment data & preliminary care

Group A **Group B Group C Group D** Group F **Group E** 5.9 hours/day* 8.1 hours/day 7.3 hours/day^{*} 5.7 hours/day* 3.1 hours/ day* 4.6 hours/day* **PSW** PSW PSW PSW PSW Visiting Nurse Therapy Assistant Visiting Nurse Visiting Nurse Visiting Nurse Visiting Nurse Primary Nurse** Social Worker Social Worker Social Worker Therapy Assistant Visiting Nurse Primary Nurse** Primary Nurse** Primary Nurse** Primary Nurse** Social Worker Primary Nurse** OT SLP Spiritual Care Therapy Assistant Therapy Assistant PT SLP SLP PT RD PT OT OT OT OT OT RD PT PT RD RD Spiritual Care Priya Laghari Helen Yoon **Frank Santos Gloria Drakos Annette Moreau** Maya Jones Cognitive Impairment Chronic Disease Caregiver Distress Social Frailty **Geriatric Syndromes Medical Complexity** & Behaviours Management

^{*}Average daily total <u>care and coordination</u> hours across home care team; ** Primary nurse responsibilities include care integration as well as the delivery of direct nursing care; ***Hours for caregiver supports included in the total hours of care

Researchers

Justine Giosa PhD

Scientific Director, SE Research Centre

Margaret Saari RN PhD

Clinical Scientist, SE Research Centre; Fellow, interRAI Canada

Paul Holyoke LLB MSc(Econ) PhD

Vice President, Research & Innovation, SE Health

Valentina Cardozo MSc

Research Associate, SE Research Centre

John Hirdes PhD

Professor, School of Public Health Sciences, University of Waterloo; Senior Country Fellow, Board Member and ISD Member, interRAI Canada

George Heckman MD MSc FRCPC

Associate Professor, School of Public Health Sciences, University of Waterloo; Fellow, interRAI Canada

References

- National Institute on Ageing/Telus Health (n.d.).
 Pandemic Perspective on Ageing in Canada in
 Light of COVID-19: Findings from a National
 Institute on Ageing/Telus Health National Survey.
 https://static1.squarespace.com/static/5c2fa7b03917eed9b5a436d8/t/5f85fe24729f041f154f5668/1602616868871/PandemicPerspectives+oct13.pdf
- Ministry of Long-Term Care (2023). Published plans and annual reports 2023-2024: Ministry of Long-Term Care.
 https://www.ontario.ca/page/published-plans-and-annual-reports-2023-2024-ministry-long-term-care
- 3. Health Quality Ontario (n.d.). Wait times for longterm care homes. https://www.hqontario.ca/system-performance/
 - Long-Term-Care-Home-Performance/Wait-Times
- National Institute on Ageing (n.d.). The Future Co \$t of Long-Term Care in Canada. https://static1.squarespace.com/static/5c2fa7b0 3917eed9b5a436d8/t/5dbadf6ce6598c340ee697 8f/1572527988847/The+Future+Cost+of+Long-Term+Care+in+Canada.pdf
- Gilmour, H. (2018). Unmet home care needs in Canada. Stat Can Health Rep, 29(11), 3-11. https://www150.statcan.gc.ca/n1/en/ pub/82-003-x/2018011/article/00002-eng.pdf

- Jones, A., Schumacher, C., Bronskill, S. E., ... & Costa, A. P. (2018). The association between home care visits and same-day emergency department use: a case—crossover study. *CMAJ*, 190(17), e525-531.
- 7. Neufeld, E., Freeman, S., Spirgiene, L., & Horwath, U. (2021). A cross-sectoral comparison of prevalence and predictors of symptoms of depression over time among older adults in Ontario, Canada. *J Geriatr Psychiatr Neurol*, 34(1), 11-20.
- 8. Sinn, C. L., Betini, R. S., Wright, J., ... & Hirdes, J. P. (2018). Adverse events in home care: identifying and responding with interRAI scales and clinical assessment protocols. *Can J Aging*, *37*(1), 60-69.
- Health Council of Canada (n.d.). Seniors in need, caregivers in distress: what are the home care priorities for seniors in Canada? https://www.bcforum.ca/Resources/ HCC_HomeCare_FA2012.pdf
- Giosa, J. L., Saari, M., Holyoke, P., Hirdes, J. P., & Heckman, G. A. (2022). Developing an evidenceinformed model of long-term life care at home for older adults with medical, functional and/or social care needs in Ontario, Canada: a mixed methods study protocol. *BMJ Open*, 12(8), e060339.
- 11. Saari, M., Giosa, J. L., Holyoke, P., Heckman, G., & Hirdes, J. P. (2024). Profiling the medical, functional, cognitive, and psychosocial care needs of adults assessed for home care in Ontario, Canada: The case for long-term 'life care' at home. *PLoS One*, 19(4), e0300521.
- 12. Huber, M., van Vliet, M., Giezenberg, M., ... & Knottnerus, J. A. (2016). Towards a 'patient-centred' operationalisation of the new dynamic concept of health: a mixed methods study. *BMJ Open*, 6(1), e0100.